



The Mengelters Groep has over forty-five years of experience in the south of Limburg and is a car dealer for Toyota, Lexus and Suzuki. With over eighty employees (spread over three different locations in Sittard, Landgraaf and Maastricht) they belong to one of the most well-known car dealers in the south of Limburg.

“It is still a family business”, says Simone Olfen who is, together with fellow colleague Marion Cremers, responsible for internal sales and service (car administration).

About the Mengelters Groep:

- Active for more than forty-five years in the south of limburg
- Over eighty employees
- Establishments in Sittard, Landgraaf and Maastricht
- Dealer of Toyota, Lexus and Suzuki
- A continual selection of used cars complete with a six to twelve months guarantee



Due to a technical malfunction all documents lost

"I have worked at Mengelers since 1998. In the beginning I was digitalizing documents", Simone explains. "With the help of the programme Papermaster Live I could digitalize everything with a flatbed scanner. Thus I could quickly and easily consult the documents via my PC. A malfunction of the network resulted in a re-install of all our computers. This is when we found out that all the documents had been saved locally on the C-disk instead of on the network. I actually cried because everything was lost! This experience started the search to find a professional solution with a good back up potential".



Three establishments hooked to the same archive

"After a demo the potential of the solution was clear to us and in 2004 we took the first step with a Xerox multifunctional in combination with ScanFlowStore" says Simone. This solution made it possible to digitalize all administration documents. This resulted in a huge saving of time. After working with this program for some years we decided at the end of 2008 to use one archive for the three establishments and the five private limited companies. For this purpose we chose DocuShare".

Virtually no more copies

"At every establishment we have a Xerox multifunctional so the employees can send the documents digitally. Previously, every document was copied and archived in duplicate. Working this way we have reduced the amount of copies made which saves time and paper, which in turn saves us

money and is also good for the environment which I find very important".

All documents in DocuShare

"Nowadays all the documents are saved in DocuShare. These are document types ranging from contracts, invoices and emails. Due to the powerful search option, Management, administration and Board Directors of the various companies can quickly and efficiently access information. The biggest advantage for us is the time saved and the user friendliness of the system. We chose to discover the different possibilities of the programme step by step. The Document House Limburg analyst explains periodically the functions of the programme to us to optimise the advantages of DocuShare".

Invoice automation

"Besides the digitalizing of documents we also asked Document House Limburg to automate our incoming invoices. With the help of Readsoft and Medius, software invoices are recognized, checked and if everything is correct, booked within our financial package. This way the Mengelers Groep is not only progressive with the "green" models that are being sold, but the office staff is also becomes more environmentally aware".

Nice outings!

"We fully support our choice for Document House Limburg. Besides excellent accessibility, quick service and knowledgeable employees, they also have nice trips every year", concludes Simone.

